

# **Consultation on proposals to change street lighting, supported passenger transport services and the concessionary travel scheme**

## **Information Pack**

Consultation period: 11 June – 5 August 2018



**Hampshire**  
County Council

[www.hants.gov.uk](http://www.hants.gov.uk)

# Contents

<b>Introduction .....</b>	<b>3</b>
Why your views are important .....	4
<i>Serving Hampshire</i> – Balancing the budget consultation.....	4
Saving options for Economy, Transport and Environment .....	5
The County Council’s consultation policy.....	5
 <b>Part A: Proposed changes to street lighting .....</b>	<b>5</b>
Proposal 1: To switch off street lights for part of the night (two or more hours) on residential streets.....	6
 <b>Part B: Proposed changes to supported passenger transport services and the concessionary travel scheme .....</b>	<b>7</b>
Proposal 2: To make operational changes to the current public bus and ferry services which Hampshire County Council supports.....	8
Proposal 3: To replace some supported public bus services with alternative forms of community transport, such as Taxishares and Call and Go .....	9
Proposal 4: To reduce the amount of printed material and make better use of electronic information.....	10
Proposal 5: To reduce the amount of support available to organisations that provide, promote or support transport services.....	10
Proposal 6: To remove the use of the Older Person’s Bus Pass on Taxishares, Dial-a-Ride and Call and Go services.....	11
 <b>Appendix one .....</b>	<b>12</b>

# Introduction

Hampshire County Council is asking for residents' and stakeholders' views on proposals to change street lighting, supported passenger transport services and the concessionary travel scheme.

**This consultation opens at midday on 11 June and closes at midnight on 5 August 2018.**

There are two parts to this consultation:

## Part A: Proposed changes to street lighting

The County Council is proposing to initially save £230,000 per annum by switching off street lights for a minimum of two or more hours per night, every night, on some residential streets from April 2019. This consultation seeks views on where and when street lighting could be switched off. The County Council's preferred option is to switch off street lights for part of the night in primarily residential streets across the county. 'Residential streets' are generally roads that are used to access housing rather than commercial properties, and include housing estate roads and other similar roads.

## Part B: Proposed changes to supported passenger transport services and the concessionary travel scheme

In February 2018, Hampshire County Council agreed not to remove the financial support which it provides for supporting passenger transport services across Hampshire, including public bus services, ferries, publications and information and support services. As a direct result of the views expressed by local communities, the proposed savings from this area have been reduced from £4million to £1.1million by April 2019.

Savings of £1million are also proposed from the national concessionary travel scheme which the County Council provides, of which £650,000 has already been secured.

The County Council has also taken the decision to protect the core funding which it provides to frontline community transport services (Dial-a-Ride, Call and Go and Minibus Group Hire Schemes) whilst at the same time wanting to look at how these services can be made more financially sustainable for the future.

This consultation concerns a proposal to help make the shortfall against the £1million savings target from the concessionary travel scheme, as well as helping to inform the approach towards the £1.1million proposed savings from supported passenger transport services.

In order to make these savings, the County Council is proposing:

- to make operational changes to the current public bus and ferry services which Hampshire County Council supports, including reducing the frequency and/or days of services
- to replace some supported public bus services with alternative forms of community transport, such as Taxishares and Call and Go
- to reduce the amount of printed material and make better use of electronic information
- to reduce the amount of support available to organisations that provide, promote or support transport services
- to remove the use of the Older Person's Bus Pass on Taxishares, Dial-a-Ride and Call and Go services, which is a discretionary enhancement to the national concessionary travel scheme.

## Why your views are important

It is important to the County Council that the views of the public, community groups, businesses, as well as feedback from other interested stakeholders, are carefully considered.

Your feedback will help to inform a decision by the Executive Member for Environment and Transport later in the year when a decision on the proposed changes to street lighting, supported passenger transport services and the concessionary travel scheme will be made.

## *Serving Hampshire* – Balancing the budget consultation

Last year, the County Council undertook a countywide consultation with residents to seek views on options for managing the anticipated budget shortfall of £140million by April 2019.

This shortfall is due to national austerity measures, combined with demographic and inflationary pressures. With less money available and growing demand for council services, especially statutory services, tough decisions will need to be made about what the County Council can and cannot do in the future. The Authority is required by law to deliver a balanced budget and therefore cannot plan to spend more than is available.

The *Serving Hampshire* – Balancing the Budget consultation included potential options around: reducing and changing services; introducing and increasing charges for some services; lobbying Government for legislative change; generating additional income; using

the County Council's reserves; increasing Council Tax; and changing local government arrangements in Hampshire.

Full details of the consultation can be found on the County Council's website.

## Saving options for Economy, Transport and Environment

The Economy, Transport and Environment Department has a savings target of £15.8million by April 2019.

These consultation proposals seek to continue to deliver effective street lighting, supported passenger transport services and the concessionary travel scheme, within a reduced budget.

## The County Council's consultation policy

Hampshire County Council is committed to five principles of consultation:

- to consult on key issues and proposals
- to consult in good time
- to be inclusive but with clear and appropriate limits
- to consult using clear, simple information and
- to ensure responses are taken into account when decisions are made.

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## Part A: Proposed changes to street lighting

The County Council is proposing to save £230,000 by switching off street lights for part of the night (two or more hours), every night from April 2019. The preferred option is to switch off street lights for part of the night in primarily residential streets where crime rates are low across the county. 'Residential streets' are generally roads that are used to access housing rather than commercial properties, and include housing estate roads and other similar roads.

It is **not** proposed to switch off street lights before midnight. These proposals would only apply to street lighting which is owned and maintained by the County Council.

## What does Hampshire County Council currently spend and provide?

Currently, energy for street lighting costs approximately £2.7million per annum. The main cost that the County Council can control is energy consumption. The brightness of all

street lights in Hampshire can be varied by reducing the power, which in turn reduces the money spent on energy. Since 2010, the County Council has reduced the brightness of street lights, predominantly in residential streets and with the greatest reduction after midnight. By the end of 2018, the County Council will have more than halved its energy consumption compared with 2010, saving approximately £2million per year.

There is limited scope to save more money by dimming street lights further, but £230,000 per annum could be saved by switching off street lights for part of the night. Saving money by switching off street lights for a limited period would support the County Council to achieve its savings proposals. The alternative would be to make reductions elsewhere. We would like to ask you about your preferences for how this reduction could be implemented.

## **Proposal 1: To switch off street lights for part of the night (two or more hours) on residential streets**

### **a) When street lights could be switched off at night**

The County Council proposes to turn off street lights on residential streets for part of the night for a minimum of two hours, every night, from April 2019. This would mean that some areas of the county would have no street lighting for a period of the night time.

If this proposal was implemented, some street lights would be switched off for a minimum of two hours every night. Switching street lights off for longer by switching them off earlier would allow the County Council to make further savings. The earliest time that street lights may be switched off is midnight, as roads are less busy after this time.

### **b) Where street lights could be switched off**

The County Council is proposing to switch off street lights during part of the night in residential streets. 'Residential streets' account for the majority of street lighting and are generally those streets which provide access to housing/housing estates or other similar roads, rather than commercial properties. This proposal would mean that some residential streets in the county would have no street lighting for part of the night.

This approach offers the main opportunity for savings, but the County Council could explore switching off street lights for part of the night in other areas of the county, in addition to some residential streets, including:

- **Main roads in built up areas:** generally A, B and C class roads. 'Built up' areas include locations which provide frequent access to housing or other developments. Built up areas will generally be urban in nature, but may also include villages.
- **Town and city centre areas:** generally commercial centres with shops, restaurants and other entertainment venues.

If the County Council implemented this proposal, decisions would take into account a wide range of factors when considering where and when to turn off street lights, including feedback from the public, and the needs of businesses or other critical services which may continue to require street lighting. Street lights would not be switched off in areas with high crime rates.

This proposal would mean that some other areas of the county, in addition to some residential streets, would have no street lighting for part of the night.

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## **Part B: Proposed changes to supported passenger transport services and the concessionary travel scheme**

Some 89% of bus journeys in Hampshire are provided on a commercial basis not controlled or funded by the County Council, whilst others are paid for by time-limited developer contributions or by district councils. Other services are provided as part of statutory Home to School Transport. These are outside of the scope of this consultation.

This consultation, therefore, only includes those public bus services which receive financial support from Hampshire County Council. The services which are supported by Hampshire County Council are provided in appendix one. Funding for ferry services, publicity and information, support services and the use of the Older Person's Bus Pass on community transport services, including Taxishares, are within the scope of this consultation.

### **What does Hampshire County Council currently spend and provide?**

The County Council supports 83 of the 245 bus service routes in Hampshire (often for part of the day or route). These account for 11% of bus journeys, with the other 89% being made on commercial services in Hampshire which do not receive a subsidy from the County Council. The bus services supported by the County Council cater for around 3.3 million of the 31.5 million bus passenger trips in Hampshire in a year.

Hampshire County Council spends £4million a year on supporting passenger transport services across Hampshire, including public bus services, ferries, publications and information and support services. We propose to save £1.1million from this area.

The County Council spends £900,000 a year supporting community transport services. The County Council has taken the decision to protect the core funding which it provides to frontline community transport services (Dial-a-Ride, Call and Go and Minibus Group Hire Schemes) whilst at the same time wanting to look at how these services can be made more financially sustainable in the future.

In addition to this, Hampshire County Council spends £13.4 million a year providing the national concessionary travel scheme in Hampshire. The County Council has a legal responsibility to issue eligible people with older and disabled person's passes which provide free off peak travel on public bus services. In addition to this the County Council offers a number of discretionary enhancements for Hampshire residents. The County Council is looking to save £1 million from this area with £650,000 of this already having been secured from reduced journeys and scheme administration costs.

### **Proposed changes to supported passenger transport services in Hampshire (including public bus services, ferries, publicity and information and support services)**

The County Council is considering four proposals to achieve the £1.1million savings target in this area.

#### **Proposal 2: To make operational changes to the current public bus and ferry services which Hampshire County Council supports**

The County Council could make changes to public bus and ferry services which the County Council supports. To do this, we propose to look carefully at trip data about passenger journeys, the cost of providing particular journeys or services, and passenger and stakeholder feedback.

This proposal may mean a change in the times or days on which public bus and ferry services operate on supported routes in the future. This may mean that some routes run on fewer days or offer fewer journeys and may be limited to links to the nearest large town. No community which currently has a passenger transport service would be left without an essential transport link.

The County Council could change:

- the number of times per day that a supported public bus or ferry service operates
- the number of days per week that a public bus service operates on supported routes
- the days of the week that a public bus service operates on supported routes.

The services which are supported by Hampshire County Council are provided in appendix one.



## **We would like to gather your views on the introduction of a 50p charge for single journeys made using an Older Person's Concessionary Bus Pass on public bus services**

The County Council has a statutory responsibility to issue eligible people with Older and Disabled Person's Passes which provide free off peak travel on public bus services.

Subject to a change in law by Parliament, the County Council could ask people with an Older Person's Bus Pass to make a contribution towards the cost of journeys made on public bus services. If the legislation was amended, enabling the County Council to charge for off peak travel on bus services, then this would mean the additional income raised (estimated £4million per year) could help fund public bus services in the future.

The average cost of a journey undertaken on a public bus service by a bus pass holder in Hampshire is £2.16 per single trip.

### **Proposal 3: To replace some supported public bus services with alternative forms of community transport, such as Taxishares and Call and Go**

- A Taxishare is a timetabled service operated by a taxi that requires advanced booking with fares similar to bus fares.
- Call and Go is a service that requires advanced booking and serves key destinations in a district of Hampshire.

These alternative services offer the County Council the opportunity to provide a transport service to a local community where it is not cost effective to maintain the existing public bus service. The County Council would not take this approach to services which are well-used throughout the year.

This proposal would mean that a community would not have a public bus service but would instead be served by a community transport service such as a Taxishare or Call and Go service.

This proposal may also mean a change in the frequency or the days on which the alternative form of service operates.

Please note that proposal six proposes that the discount for holders of an Older Person's Bus Pass be removed from journeys made on Taxishares, Dial-a-Ride and Call and Go.

#### **Proposal 4: To reduce the amount of printed material and make better use of electronic information**

The County Council produces and distributes 115,000 printed travel guides and maps each year which provides information on bus and train services for areas in Hampshire. The County Council also provides real time information displays at 350 bus stops, and real time and timetable information through mobile phone apps and on the internet for bus stops and services throughout Hampshire. The County Council currently spends £500,000 per year doing this, of which £70,000 is spent on printed material.

The County Council could reduce the number of printed travel guides and maps it produces or reduce the content of its guides, and instead promote this information electronically through its website. Alternatively, the County Council could rely on local transport operators to provide this information.

This proposal would mean that people would need to access transport information from the County Council's website or direct from local transport operators, rather than through a printed travel guide. If the content of the travel guides were reduced then some information, such as train or coach services, may no longer be included.

#### **Proposal 5: To reduce the amount of support available to organisations that provide, promote or support transport services**

The County Council provides financial and non-financial assistance to organisations who are involved in either providing, promoting or supporting transport services. This is provided through:

- various grant streams for organisations (£30,000 per year).  
These can be viewed in more detail on the County Council's website at:  
[www.hants.gov.uk/grants/environment-grants](http://www.hants.gov.uk/grants/environment-grants)
- advice and information on legal matters and good practice, for example on operating a minibus
- providing training on a range of topics relating to the provision of transport services.

The level of support available could be reduced.

This proposal could mean that some organisations who currently receive support would need to find other ways of supporting their activities or look elsewhere for their information, advice and training.

## Proposed changes to the concessionary travel scheme

The County Council is proposing to save £1million from the administration of the national concessionary travel scheme, £650,000 has already been achieved, and the proposal set out below is intended to contribute to the remaining savings.

The national statutory scheme provides eligible older or disabled residents with a pass entitling them to free off peak travel (09:30-23:00 Monday to Friday and at anytime weekends and public holidays) on public bus services.

### Proposal 6: To remove the use of the Older Person's Bus Pass on Taxishares, Dial-a-Ride and Call and Go services

People with an Older Person's Bus Pass can use this to travel for free on Taxishare services and for half fare on most journeys on Dial-a-Ride and Call and Go services in Hampshire. This is in addition to free public bus travel and is funded by Hampshire County Council as an **enhancement** to the statutory scheme for Hampshire residents. This provides Hampshire residents with a concession on a service that is already subsidised by Hampshire County Council and its funding partners.

The County Council could remove the discount for holders of an Older Person's Bus Pass on Taxishare, Dial-a-Ride and Call and Go services. This would mean that people would no longer be able to use their Older Person's Bus Pass on these services and would instead have to pay a fare for the service. This could mean passengers using a Taxishare service paying a subsidised fare of £2.50 or £3.50 per single journey. Dial-a-Ride and Call and Go users would on average pay £4.50 per return journey.

The use of the Older Person's Bus Pass on Taxishares, Dial-a-Ride and Call and Go services costs the County Council £240,000 per year in addition to the cost of providing the service.

This proposal would not affect the times and days on which existing Taxishare, Dial-a-Ride and Call and Go services operate.

It would also not affect people with a Disabled Person's Bus Pass, Companion Bus Pass or Travel Vouchers who would still be able to use these on Taxishare, Dial-a-Ride and Call and Go services as they do now.

# Appendix one

Service	Route	Annual cost to Hampshire County Council	Annual passenger journeys
<b>Aldershot, Farnborough and Fleet area services</b>			
7	Hartley Wintney to Aldershot	£168,703	120,145
9	Cove to Farnborough	£19,396	18,786
41/42	Ash to Farnborough (part developer contributions and Surrey County Council)	£97,183	29,444

<b>Andover area services</b>			
5	Thruxton to Andover (part funded by school transport)	£55,177	27,241
7/7A	Andover to Newbury	£50,086	47,321
10	Picket Twenty to Andover (developer contributions)	£85,527	76,203
12	Sheep Fayre to Andover (developer contributions)	£80,034	17,023
13	Picket Piece to Andover (developer contributions)		26,444
14	East Anton to Andover (developer contributions)	£227,602	40,825
15	Stockbridge to Andover (developer contributions)	£82,279	17,049
16	Broughton to Winchester (not school journeys) (dev cons)		6,394
87	Salisbury to Andover (developer contributions) (Middle Wallop to Andover supported)		12,120
C1/C5/C5A	Cango – Kimpton to Andover	£115,693	8,069
C3/C8	Cango – St Mary Bourne to Andover		7,256
C4	Cango – Barton Stacey to Andover		1,624
C6	Cango – Vernham Dean to Andover		1,579
86	Whitchurch to Winchester (Journeys via Barton Stacey during school holidays)	£7,681	802

Service	Route	Annual cost to Hampshire County Council	Annual passenger journeys
<b>Basingstoke area services</b>			
4	Basingstoke to Chineham (developer contributions)	£233,303	101,555
12	Hatch Warren to Basingstoke	£48,583	124,223
14 / 15	14 Basingstoke to Tadley and 15 Basingstoke to South View	£132,737	122,010
74	Overton Local Service	£13,648	6,240
76	Andover to Basingstoke (late evening journeys supported)	£11,387	8,856
C41	Basingstoke to Alresford	£36,490	3,851
Basingstoke and Deane Council directly supports services 3B, 16, 55, 59 and the Centre Shuttle. They also support late evening journeys on town routes 1, 2, 3, 5, 6, 7, 8 and 11 and Sunday services on routes 2, 5, 6, 7, 8 and 11. Basingstoke and Deane will be reviewing their transport contracts later in 2018.*			

Eastleigh area services			
X6/X7	Eastleigh to Hiltingbury (partial Eastleigh Borough Council) (supported Chandlers Ford to Hiltingbury)	£13,133	48,578
X9	Eastleigh to Bishops Waltham (supported Allbrook to Waltham Chase)	£123,120	108,153
X10	Bishops Waltham to Southampton (supported Bishops Waltham to Moorgreen)		43,278
X15	Eastleigh to Hamble (partial Eastleigh Borough Council)	£27,958	14,674
E1	Eastleigh to Winchester	£70,568	107,909
E2	Eastleigh to Winchester		
Eastleigh Borough Council directly supports late evening journeys on services 2, 3, 6, X7 and X8. They also support the Sunday service on routes X4, X7 and X9. *			

<b>East Hampshire area services</b>			
13	Liphook to Basingstoke (supported Liphook to Alton on Monday to Friday)	£40,428	114,350
18/618	Aldershot to Haslemere (part funded by school transport) (supported Whitehill to Haslemere)	£130,002	127,028

Service	Route	Annual cost to Hampshire County Council	Annual passenger journeys
<b>East Hampshire area services</b> (continued)			
X17	Bishops Waltham to Petersfield	£7,695	2,288
28	Bordon Local Service (funded by Government Grant)	£52,134	5,490
38	Alton to Petersfield	£109,095	57,946
71	Froxfield to Petersfield	£5,575	1,495
94	Buriton to Petersfield	£58,657	21,949
206	Alton to Bentley	£16,207	7,582
208	Alton to Meadstead		
240	Ropley to Alresford	£13,954	4,160
250	Liphook Local Service	£10,828	3,666

<b>Fareham and Gosport area services</b>			
11	Fareham to Alverstoke (Monday to Friday only)	£43,325	36,495
20	Fareham to Wickham	£78,396	56,777
21/21A	Fareham to Hill Head	£48,384	60,148
28/28A	Fareham to Whiteley	£99,993	50,917

<b>Havant area services</b>			
27	Rowlands Castle to Emsworth (developer contributions)	£79,912	35,382
D1/D2	Waterlooville to Hambledon (developer contributions)	£120,989	85,601

<b>New Forest area services</b>			
H1/H2	Netley View to Applemore Tesco	£79,105	9,857
T3/T4	Cadnam to Totton		9,098
X2	Lymington to Bournemouth (partial Dorset County Council) (Gore Road New Milton to Walkford supported)	£20,785	14,296
6	Lymington to Southampton (only certain journeys supported)	£68,904	57,781
C32/C33	New Milton to Lymington	£96,770	13,987
49	Damerham to Salisbury (partial Wiltshire Council)	£3,368	1,612

Service	Route	Annual cost to Hampshire County Council	Annual passenger journeys
<b>New Forest area services</b> (continued)			
112	Hythe/Beaulieu to Lymington (part funded by school Transport)	£74,570	18,798
125	Christchurch to Ringwood (partial Dorset County Council)	£27,189	9,026
119	Lymington to New Milton	£62,356	42,405
191	Chatsworth Park to New Milton		6,252
193	Barton-on-Sea to New Milton		3,361
Hythe Ferry	Hythe Pier to Southampton	£77,062	176,433

<b>Romsey area services</b>			
5	Romsey to Eastleigh (certain early morning and evening journeys only)	£8,721	12,193
X7R	Southampton to Salisbury (partial Wiltshire Council) (Romsey to Salisbury supported)	£24,111	56,316
35	Braishfield to Romsey (part funded by school transport)	£57,046	15,348
36	Lockerley to Romsey	£18,981	724
39	Nomansland to Romsey (partial Wiltshire Council)	£18,981	2,240

<b>Winchester area services</b>			
6A	Abbotts Barton to Winchester	£19,372	1,671
63	Owslebury to Winchester		4,398
46	Winchester to North Baddesley	£46,148	15,358
67	Winchester to Petersfield (part funded by school transport) (some school journeys are commercially operated)	£196,200	62,911
95/96	East Stratton to Winchester (only Tuesdays and Thursdays)	£16,006	845
Winchester Town Forum supports the late night services on routes 3 and 5A. *			

\*These services are considered outside the scope of this consultation

## How to have your say

You are invited to give your views on these proposals. Please read the information contained in this document carefully.

**This consultation will run for eight weeks from 11 June to 5 August.  
Please note that responses received after this date will not be included in the findings report.**

The consultation Response Form is available to download or complete online at [www.hants.gov.uk/consultations](http://www.hants.gov.uk/consultations)

You can also email your Response Form directly to Hampshire County Council using the email address: [environment.bus.review@hants.gov.uk](mailto:environment.bus.review@hants.gov.uk)

To obtain a paper copy of the Information Pack and Response Form, or to request this information in another format such as large print, audio or Braille, or if you have any queries about the consultation, please contact the County Council by email to: [environment.bus.review@hants.gov.uk](mailto:environment.bus.review@hants.gov.uk) or call **0300 555 1388\***

Please return your completed consultation Response Form in the Freepost envelope provided. If you do not have a Freepost envelope, please post your response to: Freepost HAMPSHIRE and write 'Passenger Transport Group' on the back of the envelope.

\*0300 calls are usually included in most landline and mobile call packages, and if not, are charged at no more than a local rate call.



# Consultation on proposals to change street lighting, supported passenger transport services and the concessionary travel scheme in Hampshire

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## Introduction

Hampshire County Council is asking for residents' and stakeholders' views on proposals to change street lighting, supported passenger transport services and the concessionary travel scheme.

This consultation opens at midday on 11 June and closes at midnight on 5 August 2018.

Please read the accompanying Information Pack carefully before completing this Response Form.

The findings from the consultation will be published and presented to the Executive Member for Environment and Transport later in the year when a decision on the proposed changes to street lighting, supported passenger transport services and the concessionary travel scheme will be made.

## Your data

Hampshire County Council is seeking to your views and comments and other information about you through this response form in response to proposed changes to street lighting, supported local bus services and the concessionary travel scheme. The information you provide in this response form is being collected for the performance of a task carried out in the public interest in the exercise of official authority vested in the County Council, and for reasons of substantial public interest. The data provided will only be used to understand views on the proposed changes set out in this consultation.

All individuals' responses will be kept confidential and will not be shared with third party processors, but responses from organisations may be published in full. All data will remain within the UK. Responses will be anonymised and summarised in a public consultation findings report on the County Council's website. Responses will be stored securely and retained for one year following the end of the consultation before being deleted or destroyed.

Please see our Data Protection webpage [www.hants.gov.uk/privacy](http://www.hants.gov.uk/privacy) for further details about how the County Council uses and handles data. You can contact the County Council's Data Protection Officer at [data.protection@hants.gov.uk](mailto:data.protection@hants.gov.uk). If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioners Office at <https://ico.org.uk/concerns/>


## About you

### Q.1 Are you responding to this questionnaire as an individual or on behalf of an organisation or group?

☐ I am responding as an individual....*Please proceed to Q.2*

☐ I am responding on behalf of an organisation or group....*Please complete the section below*

**Please provide details of your organisation or group.**

 The name and details of your organisation, group or business may appear in the final report, and the information you provide may be subject to publication or release to other parties or to disclosure regimes such as the *Freedom of Information Act 2000*.

**Name of your organisation or group:**

**Your role in the organisation or group:**

**Address of your organisation or group:**

**Which area of the county does your organisation or group operate in? (Please tick all that apply)**

☐ Aldershot, Farnborough and Fleet  
☐ Andover  
☐ Basingstoke

☐ East Hampshire  
☐ Eastleigh  
☐ Fareham and Gosport  
☐ Havant

☐ New Forest  
☐ Romsey  
☐ Winchester  
☐ Other

For 'Other' please specify:

# Our proposals

There are two parts to this consultation:

## Part A: Proposed changes to street lighting

The County Council is proposing to initially save £230,000 per year by switching off street lights for part of the night (two or more hours), every night, from April 2019. The County Council's preferred option is to switch off street lights for part of the night in residential streets across the county.

## Part B: Proposed changes to supported passenger transport services and the concessionary travel scheme

In February 2018, Hampshire County Council agreed not to remove the financial support which it provides for supporting passenger transport services across Hampshire including public bus services, ferries, publications and information and support services. As a direct result of the views expressed by local communities, the proposed savings from this area have been reduced from £4million to £1.1million by April 2019.

Savings of £1million are also proposed from the national concessionary travel scheme which the County Council provides, of which £650,000 has already been secured.

The County Council has also taken the decision to protect the core funding which it provides to frontline community transport services (Dial-a-Ride, Call and Go and Minibus Group Hire Schemes) whilst at the same time wanting to look at how these services can be made more financially sustainable for the future.

This consultation concerns a proposal to help make the savings shortfall against the £1million savings target from the concessionary travel scheme, as well as helping to inform the approach towards the £1.1million proposed savings from supported passenger transport services.

In order to make these savings, the County Council is proposing:

- to make operational changes to the current public bus and ferry services which Hampshire County Council supports, including reducing the frequency and/or days of services. A list of services which are supported by the County Council are provided in appendix one
- to replace some supported public bus services with alternative forms of community transport, such as Taxishares and Call and Go
- to reduce the amount of printed material and make better use of electronic information
- to reduce the amount of support available to organisations that provide, promote or support transport services
- to remove the use of the Older Person's Bus Pass on Taxishares, Dial-a-Ride and Call and Go services, which is a discretionary enhancement to the national concessionary travel scheme.

### Q.2 Which parts of this consultation would you like to respond to?

- ☐ **Part A:** Proposed changes to street lighting. *Please proceed to Part A overleaf.*
- ☐ **Part B:** Proposed changes to supported passenger transport services and the concessionary travel scheme. *Please proceed to Part B (Q.7).*

## Part A: Proposed changes to street lighting

The County Council is proposing to save £230,000 by switching off street lights for part of the night, for two or more hours, every night from April 2019.

Please see pages 5-7 of the Information Pack for further details.

### Proposal 1: To switch off street lights for part of the night (two or more hours) on residential streets

#### a) When street lights could be switched off at night

The County Council proposes to turn off street lights on residential streets for part of the night for a minimum of two hours, every night, from April 2019. Switching street lights off for longer by switching them off earlier would allow the County Council to make further savings. The earliest time that street lights may be switched off is midnight, as roads are less busy after this time.

If this proposal was implemented, some street lights would be switched off for a minimum of two hours every night, leaving those areas of the county with no street lighting for a period of the night time.

#### Q.3 To what extent do you agree or disagree with the proposal to turn off street lights for a minimum of two hours a night, every night? *(Please tick one box only)*

Strongly  
disagree

☐

Disagree

☐

Neither agree  
nor disagree

☐

Agree

☐

Strongly agree

☐

Not sure

☐

If you have ticked 'agree' or 'strongly agree' for Q.3, please answer questions 4 and 5 below.

#### Q.4 Please tell us how many hours would you prefer street lights to be switched off during the night? *(Please tick one box only)*

☐

2 hours

☐

No opinion

☐

3 hours

☐

Other number of hours

☐

4 hours

For 'Other number of hours' please enter your preferred number of hours for streetlights to be switched off:

#### Q.5 What is your preferred switch off time? *(Please tick one box only)*

☐

00:00 (midnight)

☐

No opinion

☐

01:00

☐

Another time

☐

02:00

For 'Another time' please enter your preferred street light switch off time:

**b) Where street lights could be switched off**

The County Council is proposing to switch off street lights during part of the night in residential streets as they account for the majority of street lighting. This would mean that some residential streets in the county would have no street lighting for part of the night.

The County Council could explore switching off street lights for part of the night in other areas of the county, in addition to residential streets. This would mean that some other areas of the county would also have no street lighting for part of the night. Street lights would not be switched off in areas with high crime rates.

**Q.6 To what extent do you with agree or disagree with street lights being switched off for a minimum of two hours per night in the following areas in the county? (Please tick one box per option)**

[illegible]

**Main roads in built up areas:** 'Main roads' are generally A, B and C class roads. 'Built up' areas include locations which provide frequent access to housing or other developments. Built up areas will generally be urban in nature, but may also include villages.

**Town and city centre areas:** 'Town and city centre' areas are generally commercial centres with shops, restaurants and other entertainment venues.

## Part B: Proposed changes to supported passenger transport services and the concessionary travel scheme

This consultation only includes those public bus services which receive financial support from Hampshire County Council. Funding for ferry services, publicity and information, support services and the use of the Older Person's Bus Pass on community transport services, including Taxishares, are within the scope of this consultation.

### Proposed changes to supported passenger transport services in Hampshire (including public bus services, ferries, publicity and information and support services)

The County Council is considering four proposals to achieve £1.1million savings from this area. We would like to ask you what you think of these proposed changes and what impact they might have on you or your members if they went ahead.

### Proposal 2: To make operational changes to the current public bus and ferry services which Hampshire County Council supports

The County Council could make changes to public bus and ferry services which the County Council supports. To do this, we propose to look carefully at trip data about passenger journeys, the cost of providing particular journeys or services, and passenger and stakeholder feedback.

To inform potential decisions on changes to individual public bus or ferry services, we would like to ask you questions about the supported services you may use and why you use them, or the services your members use and why they use them.

To see which services are supported by Hampshire County Council, including the annual cost, and the number of annual passenger journeys of each supported service, please see appendix one.

#### Q.7 Do you or your members currently use any of these services? *(Please tick one box only)*

☐ Yes.... *Please answer the questions given below*

☐ No.... *Please proceed to Q.16*

#### Q.8 Which service do you or your members use most often? *(Please write in the box below, stating the service number if known)*

#### Q.9 Thinking about this service, how often do you or your members use it? *(Enter an average number in one box only)*

Number of times a week:

Number of times a month:

Number of times a year:

**Q.10 Thinking about this service, what is your or your members' primary reason for travel?**  
(Please tick one box only)

- |   |  |
|---|--|
| <input type="checkbox"/> Medical/health appointments      | <input type="checkbox"/> Social visits to family/friends |
| <input type="checkbox"/> Non-food shopping e.g. clothing  | <input type="checkbox"/> Leisure/recreational facilities |
| <input type="checkbox"/> Food shopping                    | <input type="checkbox"/> Community/day centres           |
| <input type="checkbox"/> School/education                 | <input type="checkbox"/> Other                           |
| <input type="checkbox"/> Employment/work related training |  |

For 'Other', please specify:

**Q.11 Which days do you or your members usually travel on this particular service?** (Please tick all that apply)

Please note that the County Council does not support bus services which operate in the evenings or on Sundays.

- |                                    |                                   |
|------------------------------------|-----------------------------------|
| <input type="checkbox"/> Monday    | <input type="checkbox"/> Friday   |
| <input type="checkbox"/> Tuesday   | <input type="checkbox"/> Saturday |
| <input type="checkbox"/> Wednesday | <input type="checkbox"/> Sunday   |
| <input type="checkbox"/> Thursday  |                                   |

**Q.12 Which times of day do you or your members usually travel on this particular service?**  
(Please tick all that apply)

- |                          |                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Up to 09:29              | 09:30 – 12:29            | 12:30 – 15:29            | 15:30 – 18:29            | 18:30 onwards            |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**Q.13 Thinking about this service, how would you or your members make your journeys if this service was reduced?** (Please tick all that apply)

- |  |  |
|--|--|
| <input type="checkbox"/> Walking                                   | <input type="checkbox"/> Alternative Community Transport services (e.g. Dial-a-Ride/Call and Go) |
| <input type="checkbox"/> Cycling                                   | <input type="checkbox"/> Use local services (e.g. Local shops)                                   |
| <input type="checkbox"/> Own vehicle                               | <input type="checkbox"/> Use internet/online shopping services                                   |
| <input type="checkbox"/> Private taxi                              | <input type="checkbox"/> Travel less frequently  |
| <input type="checkbox"/> Train                                     | <input type="checkbox"/> No alternative available  |
| <input type="checkbox"/> Lift with friends/relatives or neighbours | <input type="checkbox"/> Other   |
| <input type="checkbox"/> Car sharing scheme                        |  |

For 'Other' please specify:

**Q.14 Thinking about the service you use most often, would you or your members prefer either:** *(Please tick one box only)*

- ☐ A frequent service to one major location e.g. Eastleigh town centre
- ☐ A less frequent service to more than one major location e.g. Eastleigh and Southampton town centres

**Q.15 Thinking about the service you use most often, would you or your members prefer either:** *(Please tick one box only)*

- ☐ A frequent service that operates on fewer days
- ☐ A less frequent service that operates on more days

## **Proposal 2: To make operational changes to the current public bus and ferry services which Hampshire County Council supports (continued)**

The County Council could change:

- the number of times per day that a supported public bus or ferry service operates
- the number of days per week that a public bus service operates on supported routes
- the days of the week that a public bus service operates on supported routes

The bus and ferry services which Hampshire County Council supports are set out in appendix one.

This proposal may mean a change in the times or days on which public bus and ferry services operate on supported routes in the future. This may mean that some routes run on fewer days or offer fewer journeys and may be limited to links to the nearest large town. No community which currently has a passenger transport service would be left without an essential transport link.

Please see page 8 of the Information Pack for further details.

**Q.16 To what extent do you agree or disagree with the proposal to reduce the number of times per day that a supported service operates?** *(Please tick one box only)*

Strongly disagree

☐

Disagree

☐

Neither agree nor disagree

☐

Agree

☐

Strongly agree

☐

Not sure

☐

**Q.17 To what extent do you agree or disagree with the proposal to reduce the number of days per week/days of the week that a supported service operates?** *(Please tick one box only)*

Strongly disagree

☐

Disagree

☐

Neither agree nor disagree

☐

Agree

☐

Strongly agree

☐

Not sure

☐

**Q.18 If Hampshire County Council reduced either the frequency or the days on which supported services operate, what would the impact be on you, or your organisation or group?** *(Please write in the box below)*



## **We would like to gather your views on the introduction of a 50p charge for single journeys made using an Older Person's Concessionary Bus Pass on public bus services**

The County Council has a statutory responsibility to issue eligible people with Older and Disabled Person's Passes which provide free off peak travel on public bus services.

**Subject to a change in the law by Parliament**, the County Council could seek to introduce a 50p charge for single journeys made using an Older Person's Concessionary Bus Pass on public bus services.

Without a change in the legislation the County Council is unable to ask people with a bus pass to make a contribution towards the cost of journeys made on public bus services. If the legislation was amended providing the County Council with the ability to charge for off peak travel on bus services, then this would mean the additional income raised (estimated £4million per year) could help fund public bus services in the future.

The average cost of a journey undertaken on a public bus service by a bus pass holder in Hampshire is £2.16 per single trip.

Please see page 9 of the Information Pack for further details.

### **Q.19 If the law was changed, to what extent would you agree or disagree with the introduction of a 50p charge for single journeys made using an Older Person's Concessionary Bus Pass on public bus services? (Please tick one box only)**

Strongly  
disagree

☐

Disagree

☐

Neither agree  
nor disagree

☐

Agree

☐

Strongly agree

☐

Not sure

☐

If you are responding to this consultation as an individual, please complete the questions below.

If you are responding to this consultation on behalf of an organisation or group, please proceed to Q.23.

### **Q.20 Do you have a concessionary bus pass/vouchers? (Please tick one box only)**

☐

No....Go to Q.23

☐

Yes – Companion Bus Pass.... Go to Q.23

☐

Yes – Older Person's Bus Pass... Go to Q.21

☐

Yes – Travel vouchers.... Go to Q.23

☐

Yes – Disabled Person's Bus Pass.... Go to Q.23

### **Q.21 If you currently travel free using an Older Person's Concessionary Bus Pass on public bus services would you be willing to pay 50p per single journey, if the County Council was allowed to ask you to do this? (Please tick one box only)**

☐

Yes – I would be willing to pay 50p....Go to Q.23

☐

No – I would not be willing to pay 50p.... Go to Q.22

**Q.22 Would you be willing to pay 50p per single journey when using your Older Person's Concessionary Bus Pass on a public bus service, provided that the money raised from this was used to: (Please tick one per row)**

	Yes – I would be willing to pay 50p	No – I would not be willing to pay 50p
Retain public bus services which would otherwise be reduced because of the need to make savings	<input type="checkbox"/>	<input type="checkbox"/>
Allow the use of Older Person's Bus Pass on public bus services from 09:00 (currently 09:30)	<input type="checkbox"/>	<input type="checkbox"/>
Retain the use of the Older Person's Bus Pass on Taxishares, Dial-a-Ride and Call and Go services	<input type="checkbox"/>	<input type="checkbox"/>

**Q.23 If the law changed, and the County Council was able to introduce a 50p charge for single journeys made using an Older Person's Concessionary Bus Pass on public bus services, what would the impact be on you or your members?** *(Please write in the box below)*

**Proposal 3: To replace some supported public bus services with alternative forms of community transport, such as Taxishares and Call and Go**

- A Taxishare is a timetabled service operated by a taxi that requires advanced booking with fares similar to bus fares.
- Call and Go is a service that requires advanced booking and serves key destinations in a district of Hampshire.

This proposal would mean that a community would not have a public bus service but would instead be served by a community transport service such as a Taxishare or Call and Go service. This proposal may also mean a reduction in the frequency or the days on which the alternative form of service operates. The County Council would not take this approach to services which are well-used throughout the year.

**Please note:** Proposal six in this consultation proposes that the discount for holders of an Older Person's Bus Pass should be removed for journeys made on Taxishares, Dial-a-Ride and Call and Go.

Please see page 9 of the Information Pack for further details.

**Q.24 To what extent do you agree or disagree with the proposal to replace some supported public bus services with alternative forms of community transport, such as Taxishares and Call and Go? (Please tick one box only)**

Strongly disagree      Disagree      Neither agree nor disagree      Agree      Strongly agree      Not sure

**Q.25 If the County Council replaced the supported public bus service that you or your members use with an alternative form of community transport (such as Taxishares and Call and Go), what would the impact be on you, or your organisation or group? (Please write in the box below)**

#### **Proposal 4: To reduce the amount of printed material and make better use of electronic information**

The County Council could reduce the amount of printed material, including travel guides and maps, or reduce the content of its guides, and instead promote this information through its website. Alternatively, the County Council could rely on local transport operators to provide this information.

This proposal would mean that people would need to access transport information from the County Council's website or direct from local transport operators, rather than through a printed travel guide. If the contents of the travel guides were reduced then some information, such as train or coach services, may no longer be included.

Please see page 10 of the Information Pack for further details.

**Q.26 To what extent do you agree or disagree with the proposal to reduce the amount of printed material and make better use of electronic information? (Please tick one box only)**

Strongly  
disagree

☐

Disagree

☐

Neither agree  
nor disagree

☐

Agree

☐

Strongly agree

☐

Not sure

☐

**Q.27 How do you or your members currently find out information about bus and train services? (Please tick all that apply)**

☐

Printed travel publications

☐

Google transit website

☐

Travel guides, maps and timetables on Hantsweb

☐

Traveline website/ mobile app

☐

Traveline phone line

☐

Bus operator mobile app

☐

Contacting bus operator directly

☐

My Journey Hampshire website

☐

National Rail website

☐

South Western Railway website

☐

Internet search engine

☐

Train Tracker (call or text)

☐

Other

For 'Other' please specify:

**Q.28 Which of the following publications produced by the County Council have you or your members used in the past year? (Please tick all that apply)**

- |   |  |
|---|--|
| <input type="checkbox"/> Alton, Bordon and Petersfield travel guide | <input type="checkbox"/> Havant travel guide                   |
| <input type="checkbox"/> Andover travel guide                       | <input type="checkbox"/> New Forest travel guide               |
| <input type="checkbox"/> Basingstoke map                            | <input type="checkbox"/> Romsey map                            |
| <input type="checkbox"/> Eastleigh and Hedge End travel guide       | <input type="checkbox"/> Winchester and Alresford travel guide |
| <input type="checkbox"/> Farnborough and Fleet travel guide         | <input type="checkbox"/> Other                                 |
| <input type="checkbox"/> Hampshire map                              | <input type="checkbox"/> None of these                         |

For 'Other' please specify:

If you have used one of the publications listed in Q.28, please answer Q.29. If you have not used any of those publications, or have used any other publications, please proceed to Q.30.

**Q.29 Which section(s) of the travel guide produced by Hampshire County Council do you or your members use? (Please tick all that apply)**

- |  |  |
|--|--|
| <input type="checkbox"/> Bus times                             | <input type="checkbox"/> Taxishare times   |
| <input type="checkbox"/> Train times                           | <input type="checkbox"/> Coach times       |
| <input type="checkbox"/> Other community transport information | <input type="checkbox"/> Ferry information |
| <input type="checkbox"/> None of these                         |  |

**Q.30 If the County Council reduced the amount of printed material and made better use of electronic information, what would the impact be on you, or your organisation or group? (Please write in the box below)**

### **Proposal 5: To reduce the amount of support available to organisations that provide, promote or support transport services**

This proposal would reduce the level of support available from Hampshire County Council for organisations who are involved in either providing, promoting or supporting transport services.

This proposal could mean that organisations currently receiving support from the County Council would need to find other ways of supporting their activities or look elsewhere for their information, advice and training.

Please see page 10 of the Information Pack for further details.

**Q.31 To what extent do you agree or disagree with the proposal to reduce the amount of support available to organisations that provide, promote or support transport services?**

*(Please tick one box only)*

Strongly disagree

☐

Disagree

☐

Neither agree nor disagree

☐

Agree

☐

Strongly agree

☐

Not sure

☐

**Q.32 To what extent do you agree or disagree with the proposed reduction of the following types of support available to organisations that provide, promote or support transport services? *(Please tick only one in each row)***

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Not sure
Passenger transport grants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Advice and information on legal matters and good practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Training provided by Hampshire County Council's Passenger Transport Group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you are responding to this consultation on behalf of an organisation, please answer Q.33 and Q.34 below.

If you are responding to this consultation as an individual, please proceed to Q.35

**Q.33 Has your organisation or group ever made use of any of the following support?**

*(Please tick all that apply)*

- ☐ Yes - Passenger transport grants (either applied for or received)
- ☐ Yes - Advice and information on legal matters and good practice (either face to face, over telephone, email or publications)

- ☐ Yes - Training provided by Hampshire County Council's Passenger Transport Group (including community transport)
- ☐ No

**Q.34 If the County Council reduced the amount of support available, what would the impact be on your organisation or group? *(Please write in the box below)***

**Q.35 Please indicate which of the following proposals, relating to supported passenger transport services, is your first, second, third and fourth choice by ticking one box for each proposal. (Please only tick one box per column)**

	First choice	Second choice	Third choice	Fourth choice
<b>Proposal 2:</b> To make operational changes to the current public bus and ferry services which Hampshire County Council supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Proposal 3:</b> To replace some supported public bus services with alternative forms of community transport, such as Taxishares and Call and Go	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Proposal 4:</b> To reduce the amount of printed material and make better use of electronic information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Proposal 5:</b> To reduce the amount of support available to organisations that provide, promote or support transport services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Proposed changes to the concessionary travel scheme

The County Council is proposing to save £1million from the administration of the national concessionary travel scheme, £650,000 has already been achieved, and the proposal set out below is intended to contribute to the remaining savings.

The national statutory scheme provides eligible older or disabled residents with a pass entitling them to free off peak travel (09:30-23:00 Monday to Friday and at anytime weekends and public holidays) on public bus services.

Please see page 11 of the Information Pack for further details.

### **Proposal 6: To remove the use of the Older Person's Bus Pass on Taxishares, Dial-a-Ride and Call and Go services**

The County Council could remove the discount for holders of an Older Person's Bus Pass on Taxishare, Dial-a-Ride and Call and Go services.

This proposal would mean that people would no longer be able to use their Older Person's Bus Pass on these services and would instead have to pay a fare for the service. This could mean passengers using a Taxishare service paying a subsidised fare of £2.50 or £3.50 per single journey. Dial-a-Ride and Call and Go users would on average pay £4.50 per return journey.

This proposal would not affect the times and days on which existing Taxishare, Dial-a-Ride and Call and Go services operate.

It would also not affect people with a Disabled Person's Bus Pass, Companion Bus Pass or Travel Vouchers who would still be able to use these on Taxishare, Dial-a-Ride and Call and Go services, as they do now.

**Q.36 To what extent do you agree or disagree with the proposal to remove the use of the Older Person's Bus Pass on Taxishares, Dial-a-Ride and Call and Go services? (Please tick one box only)**

Strongly  
disagree

☐

Disagree

☐

Neither agree  
nor disagree

☐

Agree

☐

Strongly agree

☐

Not sure

☐

If you are responding to this consultation as an individual, please answer Q.37

If you are responding to this consultation on behalf of an organisation or group, please proceed to Q.38

**Q.37 Which of the following services do you currently use? (Please tick all that apply)**

☐

Taxishare

☐

Dial-a-Ride

☐

Call and Go

☐

None of the above

☐

Other

For 'Other' please specify:

**Q.38 If the County Council removed the use of the Older Person's Bus Pass on Taxishares, Dial-a-Ride and Call and Go services, what would the impact be on you, or your organisation or group? (Please write in the box below)**

## Further comments

**Q.39 Please describe what, if any, impact, the proposals contained in this consultation could have on:**

- you or your family
- people you know or work with
- your organisation or group.

Please write in the box below. Please do not include any personal details in your response.

If you need more space, please continue on a separate sheet and include this with your response.

**Q.40 If you have any alternative suggestions to the proposals in this consultation on how the County Council could make savings from street lighting services, supported passenger transport services and the concessionary travel scheme, then please provide these in the box below.**

Please write in the box below. Please do not include any personal details in your response.

If you need more space, please continue on a separate sheet and include this with your response.



If you are responding to this consultation on behalf of an organisation or group, please proceed to Q.47

If you are responding to this consultation as an individual, please proceed to the next section, 'More about you'

---


## More about you

Hampshire County Council is committed to improving its services, eliminating unlawful discrimination, and promoting equality of opportunity for all people.

We would be grateful if you could answer the following questions so that we can analyse the results overall and by different groups of people. This will help us to understand the impacts of the consultation proposals and the views on them by different groups.

All of the questions in this section are optional.

**Q.41 Please provide the first five digits of your postcode:** (Please write in the box below)

 Providing your post code is optional. It would help us in knowing where services are required if you could provide the first five digits of your post code. In this situation, by providing your partial postcode you are consenting to the County Council using this information to understand views on the proposals from different areas of the county.

**Q.42 Are you?** (Please tick one only)

☐ Female

☐ Other

☐ Male

☐ Prefer not to say

For 'Other', please describe in the box below:

**Q.43 What was your age on your last birthday?** (Please tick one only)

☐ Under 16

☐ 35 to 44

☐ 65 to 74

☐ Prefer not to say

☐ 16 to 24

☐ 45 to 54

☐ 75 to 84

☐ 25 to 34

☐ 55 to 64

☐ 85 or over

**Q.44 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?** (Please tick one only)

☐ Yes, a lot

☐ No

☐ Yes, a little

☐ Prefer not to say

**Q.45 Does your disability restrict your use of public transport?** (Please tick one only)

☐ Yes, a lot

☐ No

☐ Yes, a little

☐ Prefer not to say

**Q.46 What is your total annual household income, from all sources, before taxes and other deductions?** (Please tick one only)

- |   |  |
|---|--|
| <input type="checkbox"/> Up to £10,000      | <input type="checkbox"/> £70,001 to £80,000  |
| <input type="checkbox"/> £10,001 to £20,000 | <input type="checkbox"/> £80,001 to £90,000  |
| <input type="checkbox"/> £20,001 to £30,000 | <input type="checkbox"/> £90,001 to £100,000 |
| <input type="checkbox"/> £30,001 to £40,000 | <input type="checkbox"/> £100,001 or over    |
| <input type="checkbox"/> £40,001 to £50,000 | <input type="checkbox"/> Don't know          |
| <input type="checkbox"/> £50,001 to £60,000 | <input type="checkbox"/> Prefer not to say   |
| <input type="checkbox"/> £60,001 to £70,000 |  |

**Q.47 Finally, to help us to improve access to future consultations, please tell us where you first heard about this consultation:** (Please tick all that apply)

- |  |   |
|--|---|
| <input type="checkbox"/> Website                             | <input type="checkbox"/> On social media (e.g. Facebook, Twitter, etc.) |
| <input type="checkbox"/> On the bus                          | <input type="checkbox"/> Reported in the press (e.g. radio, newspaper)  |
| <input type="checkbox"/> Through a Passenger Transport Forum | <input type="checkbox"/> Consultation poster                            |
| <input type="checkbox"/> Word of mouth                       | <input type="checkbox"/> Other  |

For 'Other', please specify:

## Thank you

Thank you for taking the time to respond to this consultation.

This consultation will close at 23:59 on Sunday, 5 August 2018.

Your feedback will help to inform the County Council's decisions on the proposed changes to street lighting, supported passenger transport services and the concessionary travel scheme. The findings from this consultation will be published and presented to the Executive Member for Environment and Transport later in the year.

Please use the Freepost envelope provided to return your response to Hampshire County Council. If you do not have one, please send your response back to us by writing '**Freepost HAMPSHIRE**' on the front of an envelope, and '**Passenger Transport Group**' written on the back.

## Appendix one

Service	Route	Annual cost to Hampshire County Council	Annual passenger journeys
<b>Aldershot, Farnborough and Fleet area services</b>			
7	Hartley Wintney to Aldershot	£168,703	120,145
9	Cove to Farnborough	£19,396	18,786
41/42	Ash to Farnborough (part developer contributions and Surrey County Council)	£97,183	29,444

<b>Andover area services</b>			
5	Thruxton to Andover (part funded by school transport)	£55,177	27,241
7/7A	Andover to Newbury	£50,086	47,321
10	Picket Twenty to Andover (developer contributions)	£85,527	76,203
12	Sheep Fayre to Andover (developer contributions)	£80,034	17,023
13	Picket Piece to Andover (developer contributions)		26,444
14	East Anton to Andover (developer contributions)	£227,602	40,825
15	Stockbridge to Andover (developer contributions)	£82,279	17,049
16	Broughton to Winchester (not school journeys) (dev cons)		6,394
87	Salisbury to Andover (developer contributions) (Middle Wallop to Andover supported)		12,120
C1/C5/C5A	Cango – Kimpton to Andover	£115,693	8,069
C3/C8	Cango – St Mary Bourne to Andover		7,256
C4	Cango – Barton Stacey to Andover		1,624
C6	Cango – Vernham Dean to Andover		1,579
86	Whitchurch to Winchester (Journeys via Barton Stacey during school holidays)	£7,681	802

Service	Route	Annual cost to Hampshire County Council	Annual passenger journeys
<b>Basingstoke area services</b>			
4	Basingstoke to Chineham (developer contributions)	£233,303	101,555
12	Hatch Warren to Basingstoke	£48,583	124,223
14 / 15	14 Basingstoke to Tadley and 15 Basingstoke to South View	£132,737	122,010
74	Overton Local Service	£13,648	6,240
76	Andover to Basingstoke (late evening journeys supported)	£11,387	8,856
C41	Basingstoke to Alresford	£36,490	3,851
Basingstoke and Deane Council directly supports services 3B, 16, 55, 59 and the Centre Shuttle. They also support late evening journeys on town routes 1, 2, 3, 5, 6, 7, 8 and 11 and Sunday services on routes 2, 5, 6, 7, 8 and 11. Basingstoke and Deane will be reviewing their transport contracts later in 2018.*			

Eastleigh area services			
X6/X7	Eastleigh to Hiltingbury (partial Eastleigh Borough Council) (supported Chandlers Ford to Hiltingbury)	£13,133	48,578
X9	Eastleigh to Bishops Waltham (supported Allbrook to Waltham Chase)	£123,120	108,153
X10	Bishops Waltham to Southampton (supported Bishops Waltham to Moorgreen)		43,278
X15	Eastleigh to Hamble (partial Eastleigh Borough Council)	£27,958	14,674
E1	Eastleigh to Winchester	£70,568	107,909
E2	Eastleigh to Winchester		
Eastleigh Borough Council directly supports late evening journeys on services 2, 3, 6, X7 and X8. They also support the Sunday service on routes X4, X7 and X9. *			

<b>East Hampshire area services</b>			
13	Liphook to Basingstoke (supported Liphook to Alton on Monday to Friday)	£40,428	114,350
18/618	Aldershot to Haslemere (part funded by school transport) (supported Whitehill to Haslemere)	£130,002	127,028

Service	Route	Annual cost to Hampshire County Council	Annual passenger journeys
<b>East Hampshire area services</b> (continued)			
X17	Bishops Waltham to Petersfield	£7,695	2,288
28	Bordon Local Service (funded by Government Grant)	£52,134	5,490
38	Alton to Petersfield	£109,095	57,946
71	Froxfield to Petersfield	£5,575	1,495
94	Buriton to Petersfield	£58,657	21,949
206	Alton to Bentley	£16,207	7,582
208	Alton to Meadstead		
240	Ropley to Alresford	£13,954	4,160
250	Liphook Local Service	£10,828	3,666

<b>Fareham and Gosport area services</b>			
11	Fareham to Alverstoke (Monday to Friday only)	£43,325	36,495
20	Fareham to Wickham	£78,396	56,777
21/21A	Fareham to Hill Head	£48,384	60,148
28/28A	Fareham to Whiteley	£99,993	50,917

<b>Havant area services</b>			
27	Rowlands Castle to Emsworth (developer contributions)	£79,912	35,382
D1/D2	Waterlooville to Hambledon (developer contributions)	£120,989	85,601

<b>New Forest area services</b>			
H1/H2	Netley View to Applemore Tesco	£79,105	9,857
T3/T4	Cadnam to Totton		9,098
X2	Lymington to Bournemouth (partial Dorset County Council) (Gore Road New Milton to Walkford supported)	£20,785	14,296
6	Lymington to Southampton (only certain journeys supported)	£68,904	57,781
C32/C33	New Milton to Lymington	£96,770	13,987
49	Damerham to Salisbury (partial Wiltshire Council)	£3,368	1,612

Service	Route	Annual cost to Hampshire County Council	Annual passenger journeys
<b>New Forest area services</b> (continued)			
112	Hythe/Beaulieu to Lymington (part funded by school Transport)	£74,570	18,798
125	Christchurch to Ringwood (partial Dorset County Council)	£27,189	9,026
119	Lymington to New Milton	£62,356	42,405
191	Chatsworth Park to New Milton		6,252
193	Barton-on-Sea to New Milton		3,361
Hythe Ferry	Hythe Pier to Southampton	£77,062	176,433

<b>Romsey area services</b>			
5	Romsey to Eastleigh (certain early morning and evening journeys only)	£8,721	12,193
X7R	Southampton to Salisbury (partial Wiltshire Council) (Romsey to Salisbury supported)	£24,111	56,316
35	Braishfield to Romsey (part funded by school transport)	£57,046	15,348
36	Lockerley to Romsey	£18,981	724
39	Nomansland to Romsey (partial Wiltshire Council)	£18,981	2,240

<b>Winchester area services</b>			
6A	Abbotts Barton to Winchester	£19,372	1,671
63	Owslebury to Winchester		4,398
46	Winchester to North Baddesley	£46,148	15,358
67	Winchester to Petersfield (part funded by school transport) (some school journeys are commercially operated)	£196,200	62,911
95/96	East Stratton to Winchester (only Tuesdays and Thursdays)	£16,006	845
Winchester Town Forum supports the late night services on routes 3 and 5A. *			

\*These services are considered outside the scope of this consultation